# Change Request for the update of an External Code Set

Note: this document is to be completed by parties that request to either add new codes or clarify the definition of existing codes or replace existing codes by new one(s) or expire existing codes in one of the [*External Code Sets*](http://www.iso20022.org/external_code_list.page) used in ISO 20022 messages. All change requests conforming to this template that are received prior to the end of a quarter (31 March, 30 June, 30 September, 31 December) will be evaluated by the SEG and, if approved, incorporated in the following quarterly publication cycle of the External Code Sets (respectively, by end of May, August, November and February), unless otherwise specified by the SEG.

# Origin of the request:

## A.1 Submitter:

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| Name of the company, organization, group, initiative or community that submits the change request. | SWIFT (SWIFT gpi) |

## A.2 Contact person:

Person that can be contacted for additional information on the request

|  |  |
| --- | --- |
| A.2.1. First name, Last name | Dominique Forceville |
| A.2.2. Email address | [Dominique.forceville@swift.com](mailto:Dominique.forceville@swift.com) |
| A.2.3. Telephone | +32 2 655 4948 |

## A.3 Sponsors:

If the submitter acts on behalf of or has gained support from other organisations, groups, initiatives or communities, these should be listed as sponsors.

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| SWIFT gpi |

# Description of the change request:

Specify the request type: creation of new code set, update of existing code set, deletion of existing code set.

For the creation of a new code set or for updating an existing code set, also complete the table in section H below. For the addition of new codes, all the details must be specified, including a proposed code, a proposed code name, a clear definition, and any other indications, such as an example or format to be published with the code set.

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| --- | --- |
| Request type: creation, update, deletion | * Update of 3 code definitions * Update of 1 code name * Creation of 4 new codes |

# Related External Code Set:

For updating or deleting an existing code set, indicate the exact name of the code set as indicated in the [*External Code Sets*](http://www.iso20022.org/external_code_list.page)documents on iso20022.org. For creating a new code set, indicate a proposed name for the new code set.

A specific change request form must be completed for each code set to be updated.

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| ExternalServiceLevel1Code |

# Purpose of the change:

Background, business context, community of users interested by the change and expected benefits/savings.

This section must explain why the existing code set needs to be changed. The reason for the update may be a business reason (e.g., evolution of market practice, or creation of new financial instruments), a technical reason (e.g., automation of the business process, or switch from a batch to a real time process), a regulatory reason (introduction, generally mandatory, of new rule/law) or the extension of the user community (newly identified business requirements).

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| In 2018, SWIFT submitted a CR to add four Service Level codes to the code set in relation to the SWIFT gpi project. This CR was approved. In the meanwhile, SWIFT gpi has evolved and is tracking more types of transactions (subject to specific gpi Service Levels) leading to this **request to add an extra four new Service Level codes to the code set.**  Thanks to the availability of those codes in the message, sender and receiver know their obligations in relation to the service level agreement, and the central tracker/observer knows how/when to track the message and monitor compliance with the service level agreement.  This CR also **requests the update of the name of one of the existing service level codes** (as the name is too generic) and **requests the improvement of the code definition of all 3 existing codes**. |

# Urgency of the request:

By default, valid change requests, subsequently approved by the SEG will be included in the following quarterly publication of External Code Sets, unless decided otherwise by the SEG.

If there is a need to have the new version of the related code set published earlier, the reason for the urgency and the expected consequences of a delay should be described here. Acceptance of such an unscheduled publication is subject to approval by the SEG.

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| Please include in the following quarterly publication of the code sets. Target date: November 2022. |

# Business examples:

Provide examples illustrating usage of the code set and indicate messages where the code set may be used.

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| See below section H |

# SEG recommendation:

This section will be completed by the SEG in charge of the related External Code Set.

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| Accept | | X | Timing |
|  | | Next possible quarterly release | | X |
|  | | Urgent request | |  |

Comments: Approved at the Payments SEG meeting on March 7th, 2022.

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| Reject |  |

Reason for rejection:

# DESCRIPTION OF THE CHANGE REQUEST

**Requests regarding the existing service level codes:**

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| --- | --- | --- |
| Code Value | Code Name | Code Definition |
| G001 | Tracked Customer Credit Transfer | Tracked Customer Credit Transfer  **Usage rule to be added:**   * Used in the pacs.008 to identify a tracked customer credit transfer. * Used in the pacs.009 to identify the tracked FI credit transfer used as a cover to settle the underlying pacs.008. |
| G003 | **Current code name:**  Tracked Corporate Transfer  **Code name to change to:** Tracked Outbound Corporate Transfer | **Current code definition:** Tracked Corporate Transfer  **Code definition to change to:**  Tracked Outbound Corporate Transfer  **Usage rule to be added:**  Used in the pain.001 to indicate a corporate’s request to track the subsequent customer credit transfer. |
| G004 | Tracked Financial Institution Transfer | Tracked Financial Institution Transfer  **Usage rule to be added:**  Used in the pacs.009 to identify a tracked FI credit transfer. |

**New service level codes:**

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| --- | --- | --- |
| Code Value | Code Name | Code Definition |
| G005 | Tracked Instant Customer Credit Transfer | Tracked Instant Customer Credit Transfer  Usage rule:  Used in the pacs.008 to identify a tracked instant customer credit transfer. |
| G006 | Tracked Case Management | Specifies the service conditions applicable to a tracked exceptions and investigations case.  Usage rule: API only. |
| G007 | Tracked Inbound Customer Credit Transfer | Specifies the service level for a tracked inbound customer credit transfer.  Usage rule: API only. |
| G009 | Tracked Low-Value Cross-Border Customer Credit Transfer | Specifies the service level for a tracked low-value cross-border customer credit transfer.  Usage rule:  Used in the pacs.008 to identify a tracked low-value cross-border customer credit transfer. |