ISO 20022

Charges Management - Maintenance 2024 - 2025

Message Definition Report Part 1

Approved by the Payments SEG on 4 February 2025

This document provides information about the use of the messages for Charges Management

February 2025

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Preliminary Note

The Message Definition Report (MDR) is made of three parts:

MDR Part 1

This describes the contextual background required to understand the functionality of the proposed message set. Part 1 is produced by the submitting organisation that developed or maintained the message set in line with an MDR Part 1 template provided by the ISO 20022 Registration Authority (RA) on [www.iso20022.org](http://www.iso20022.org).

MDR Part 2

This is the detailed description of each message definition of the message set. Part 2 is produced by the RA using the model developed by the submitting organisation.

MDR Part 3

This is an extract if the ISO 20022 Business Model describing the business concepts used in the message set. Part 2 is an Excel document produced by the RA.

# Introduction

## Terms and Definitions

The following terms are reserved words defined in ISO 20022 Edition 2013 – Part1. When used in this document, the UpperCamelCase notation is followed.

| Term | Definition |
| --- | --- |
| BusinessRole | Functional role played by a business actor in a particular BusinessProcess or BusinessTransaction. |
| Participant | Involvement of a BusinessRole in a BusinessTransaction. |
| BusinessProcess | Definition of the business activities undertaken by BusinessRoles within a BusinessArea whereby each BusinessProcess fulfils one type of business activity and whereby a BusinessProcess may include and extend other BusinessProcesses. |
| BusinessTransaction | Particular solution that meets the communication requirements and the interaction requirements of a particular BusinessProcess and BusinessArea. |
| MessageDefinition | Formal description of the structure of a message instance. |

1. When a MessageDefinition or message identifier is specified, it should include the variant and version number. However, in this document (except in the business examples section, if present), variant and version numbers are not included. In order to know the correct variant and version number for a MessageDefinition, the related Message Definition Report Part 2 document should be consulted.

## Abbreviations and Acronyms

The following is a list of abbreviations and acronyms used in the document.

| Abbreviation/Acronyms | Definition |
| --- | --- |
| camt | ISO 20022 Cash Management business area |

## Document Scope and Objectives

This document is the first part of the Message Definition Report (MDR) that describes the BusinessTransactions and underlying message set. For the sake of completeness, the document may also describe BusinessActivities that are not in the scope of the business processes covered in this document.

This document describes the following:

* the BusinessProcess scope
* the BusinessRoles involved in these BusinessProcesses

The main objectives of this document are as follows:

* to provide information about the messages that support the business processes
* to explain the BusinessProcesses and BusinessActivities these messages have addressed
* to give a high level description of BusinessProcesses and the associated BusinessRoles
* to document the BusinessTransactions
* to provide business examples

The messages definitions are specified in Message Definition Report Part 2.

## References

| Document | Version | Date | Author |
| --- | --- | --- | --- |
| ISO20022BJ\_SWIFT\_ChequesCharges\_v1.doc | 2020 | 2020-07-03 | SWIFT |
| ISO20022\_MDRPart1\_ExceptionsAndInvestigations\_2019\_2020\_v2.docx | 2020 | 2020-01-09 | SWIFT |
| ISO 20022 Maintenance Change Request (MCR #217) document  (Fast Track Charge Maintenance) | 2023 | 2023-04-30 | SWIFT |
| ISO 20022 Maintenance Change Request (MCR #234) document (Payments Maintenance 2023/2024) | 2023 | 2023-08-31 | SWIFT |
| ISO 20022 Maintenance Change Request (MCR #252) document (Payments Maintenance 2024/2025) | 2024 | 2024-08-31 | Swift |

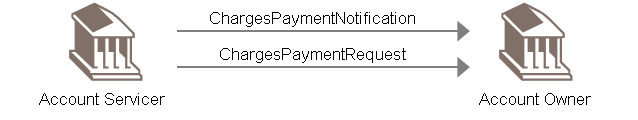
# Scope and Functionality

## Background

This Message Definition Report covers a set of two message definitions developed by SWIFT in close collaboration with payments market infrastructure and cash service providers and approved by the ISO 20022 Payments Standards Evaluation Group (SEG) in February 2025. These messages are specifically designed to support charge management.

## Scope

The charge management messages facilitates the account servicing institution to notify and request charges payment.



## Groups of Message Definitions and Functionality

1. These messages are to be used with the ISO 20022 Business Application Header (head.001). The schema and more information about the Business Application Header (BAH) can be found on the www.iso20022.org web site

### Groups

The messages in this message set cover charge management.

#### Charge Management

| MessageDefinition | Message Identifier |
| --- | --- |
| ChargesPaymentNotification | camt.105 |
| ChargesPaymentRequest | camt.106 |

### Related Messages

These messages are used to notify of charges taken or request charges, the charge itself will typically relate to other messages, such as those in the camt (cash management) and pacs (payments, clearing and settlement) domains. The following table provides examples of such messages, it is however not a definitive list.

| MessageDefinition | Message Identifier |
| --- | --- |
| CustomerPaymentCancellationRequest | camt.055 |
| FIToFIPaymentCancellationRequest | camt.056 |
| RequestToModifyPayment | camt.087 |
| ClaimNonReceipt | camt.027 |
| UnableToApply | camt.026 |
| ResolutionOfInvestigation | camt.029 |
| NotificationOfCaseAssignment | camt.030 |
| RequestForDuplicate | camt.033 |
| Duplicate | camt.034 |
| RejectInvestigation | camt.031 |
| CancelCaseAssignment | camt.032 |
| CaseStatusReportRequest | camt.038 |
| CaseStatusReport | camt.039 |
| DebitAuthorisationRequest | camt.037 |
| DebitAuthorisationResponse | camt.036 |
| AdditionalPaymentInformation | camt.028 |
| ProprietaryFormatInvestigation | camt.035 |
| InvestigationRequest | camt.110 |
| InvestigationResponse | camt.111 |
| FIToFICustomerCreditTransfer | pacs.008 |
| PaymentReturn | pacs.004 |

### Functionality

See Message Definition Report Part 2 for the message formats.

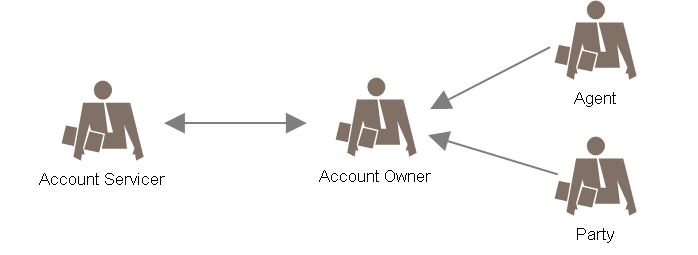
# BusinessRoles and Participants

A BusinessRole represents an entity (or a class of entities) of the real world, physical or legal, a person, a group of persons, a corporation. Examples of BusinessRoles: “Financial Institution”, “Automated Clearing House”, “Central Securities Depository”.

A Participant is a functional role performed by a BusinessRole in a particular BusinessProcess or BusinessTransaction. Examples of Participants: the “user” of a system, “debtor”, “creditor”, “investor”.

The relationship between BusinessRoles and Participants is many-to-many. One BusinessRole can be involved as different Participants at different moments in time or at the same time. Examples of BusinessRoles: "user", "debtor”, "creditor", "investor". Different BusinessRoles can be involved as the same Participant.

In the context of Charge Management the high-level BusinessRoles and typical Participants can be represented as follows:



## Participants and BusinessRoles Definitions

Participants

| Description | Definition |
| --- | --- |
| Account Servicer | Agent, which can be a financial institution or a service provider, that provides account services.  Also named Account Servicing Institution |
| Account Owner | Party that legally owns the account with the account servicer. |

Business Roles

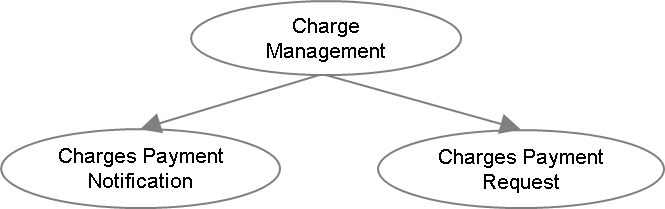
| Description | Definition |
| --- | --- |
| Agent | Organisation established primarily to provide financial services to the account owners.  An agent could also be the owner of an account with another account servicing institution |
| Party | Non-financial institution (organisation or person), owns an account with the account servicing institution |

## BusinessRoles and Participants Table

|  | Participant | |
| --- | --- | --- |
| BusinessRole | Account Servicer | Account Owner |
| Agent | X | X |
| Party |  | X |

# BusinessProcess Description

This diagram represents the high level BusinessProcesses.



Charges Payment Notification

| Item | Description |
| --- | --- |
| Definition | The account owner is notified by the account servicing institution about the charges, fees, interest or other adjustments which have been debited or credited which are previously unknown to the account owner. |
| Trigger | Charges, fees, interest or other adjustment payments are booked to the account. |
| Pre-conditions | The charges, fess, interest or other adjustments have been debited or credited to the account owner's account |
| Post-conditions | Successful notification of charges, fees, interest or other adjustment payments |
| Role | Account servicing institution; account owner (financial institution or customer) |

Charges Payment Request

| Item | Description |
| --- | --- |
| Definition | The account servicing institution requests the account owner (financial institution) for the payment of charges, fees, interest and other expenses that are previously unknown to the account owner. |
| Trigger | Charges, fees, interest or other adjustment payments |
| Pre-conditions | Chargeable service availed by the account owner |
| Post-conditions | Successful charges, fees, interest or other adjustment payments |
| Role | Account servicing institution, account owner (financial institution) |

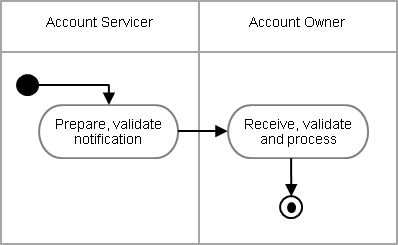
# Description of BusinessActivities

This section presents the different BusinessActivities within each BusinessProcess. The BusinessActivities of a process are described with activity diagrams.

Legend

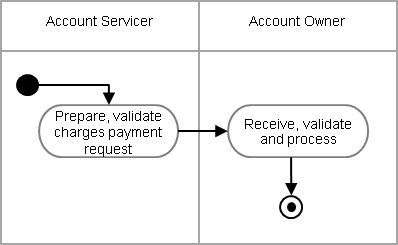
| Symbol | Name | Definition |
| --- | --- | --- |
|  | Start Point | Shows where the lifecycle of the business process commences. |
|  | End Point | Shows where the lifecycle of the business process may ends. |
|  | Lozenge (or diamond) | Indicates that a choice between several actions can be made. |
|  | Bar | Indicates that several actions are initiated in parallel. |

## Charges Payment Notification



| Step | Description | Initiator |
| --- | --- | --- |
| Prepare, validate notification | The validated notification sent to the account owner. A single message can contain one or more sets of charges and payment details. . | Account Servicer |
| Receive, validate and process | The notification received, validated and processed. | Account Owner |

## Charges Payment Request



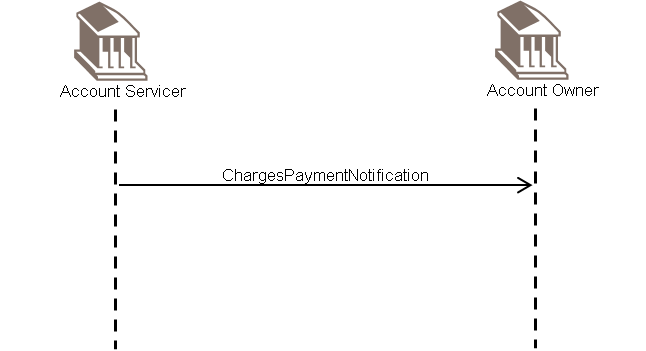
| Step | Description | Initiator |
| --- | --- | --- |
| Prepare, validate charges payment request | The validated charges payment request sent to the account owner. A single message can contain one or more sets of charges and payment details. | Account Servicer |
| Receive, validate and process | The charges payment message received, validated and processed. | Account Owner |

# BusinessTransactions

This section describes the message flows based on the activity diagrams documented above. It shows the typical exchanges of information in the context of a BusinessTransaction.

## Charges Payment Notification

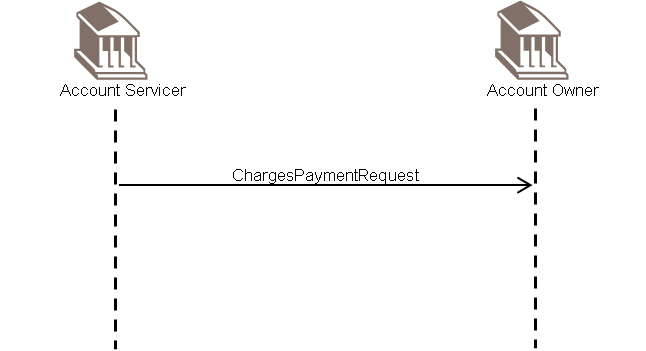
The account serving institution sends a ChargesPaymentNotification message to the account owner. These charges, interest or other adjustment details are previously unknown to the account owner. A single notification message can have one or many sets of charges information.



## Charges Payment Request

The account serving institution sends a ChargesPaymentRequest message to the account owner. These charges, interest or other expenses are previously unknown to the account owner. A single charges payment request message can have one or many sets of charges information.

The charges payment request will be addressed through the [Exception and Investigations](#_References) message set.



# Business Examples

This section describes business examples of the use of the various MessageDefinitions.

## ChargesPaymentNotification camt.105.001.03

Description

A ChargesPaymentNotification message is sent by an account service provider to the account owner, to advise charges that are previously unknown to the account owner.

Message Instance

|  |  |
| --- | --- |
| XML | Comment |
| <ChrgsPmtNtfctn> | Charges Payment Notification |
| <GrpHdr> | Group Header |
| <MsgId>00301</MsgId> | Message Identification |
| <CreDtTm>2001-12-17T09:30:00</CreDtTm> | Creation Date Time |
| <TtlChrgs> | Total Charges |
| <NbOfChrgsRcrds>1</NbOfChrgsRcrds> | Number Of Charges Records |
| </TtlChrgs> |  |
| </GrpHdr> |  |
| <Chrgs> | Charges (one repetition) |
| <Sngl> | Single |
| <UndrlygTx> | Underlying Transaction |
| <MsgId>AAAA100628-123v</MsgId> | Message Identification |
| <ChqNb>210092979</ChqNb> | Cheque Number |
| </UndrlygTx> |  |
| <Amt Ccy="GBP">10</Amt> | Amount |
| <CdtDbtInd>DBIT</CdtDbtInd> | Credit Debit Indicator |
| <DbtrAgt> |  |
| <FinInstnId> |  |
| <BICFI>PEFIUS33LAX</BICFI> | Debtor Agent |
| </FinInstnId> |  |
| </DbtrAgt> |  |
| <ChrgsAcct> |  |
| <Id> |  |
| <IBAN>BE30001216371411</IBAN> | Charges Account |
| </Id> |  |
| </ChrgsAcct> |  |
| <Tp> |  |
| <Cd>COMM</Cd> | Commission |
| </Tp> |  |
| </Sngl> |  |
| </Chrgs> |  |
| </ChrgsPmtNtfctn> |  |

## ChargesPaymentRequest camt.106.001.03

Description

A ChargesPaymentRequest message is sent by an account service provider to the account owner, to request charges payment that are previously unknown to the account owner.

Message Instance

|  |  |
| --- | --- |
| XML | Comment |
| <ChrgsPmtReq> | Charges Payment Request |
| <GrpHdr> | Group Header |
| <MsgId>00242</MsgId> | Message Identification |
| <CreDtTm>2001-12-17T09:30:00</CreDtTm> | Creation Date Time |
| <TtlChrgs> | Total Charges |
| <NbOfChrgsRcrds>1</NbOfChrgsRcrds> | Number Of Charges Records |
| </TtlChrgs> |  |
| </GrpHdr> |  |
| <Chrgs> | Charges |
| <Sngl> | Single |
| <UndrlygTx> | Underlying Transaction |
| <MsgId>AAAA102624-769</MsgId> | Message Identification |
| </UndrlygTx> |  |
| <Amt Ccy="GBP">10</Amt> | Amount |
| <DbtrAgt> |  |
| <FinInstnId> |  |
| <BICFI>PEFIUS45LAX</BICFI> | Debtor Agent |
| </FinInstnId> |  |
| </DbtrAgt> |  |
| <Tp> |  |
| <Cd>BRKF</Cd> | Brokerage Fee |
| </Tp> |  |
| </Sngl> |  |
| </Chrgs> |  |
| </ChrgsPmtReq> |  |

# Revision Record

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Revision | Date | Author | Description | Sections affected |
| 1.0 | December 2024 | Swift | Draft version for SEG review | All |
| 2.0 | February 2025 | ISO 20022 RA | Final version | All |
|  |  |  |  |  |

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